

INNO TIVUM

InnoTivum Training Terms and Conditions

Registration

Registration for a training event shall be binding for the participant when he/she registered on the InnoTivum web site, or when he/she or her/his company confirmed it by email.

By registering for a training event the participant acknowledges the present Terms and Conditions and agrees to the provisions hereof.

InnoTivum shall confirm the registration of a participant by submitting a confirmation by email.

Seminar dates

Unless otherwise communicated the dates of InnoTivum training events are those published on the InnoTivum.com website.

Fees

The fees stated for each training event are net, exclusive of VAT. If the participant chooses to undergo the certification exam offered at the end of the training there is an additional exam fee.

The training fees include lunch and refreshments served during the hours of the training event. The fees do not include any other cost associated with participating in the training event such as travel, accommodation, meals and other expenses.

When the training takes place in Germany, or the invoice goes to a German address, German VAT is added. In all other cases, the invoice does not contain VAT. In those cases, the addressee is responsible for taking care of VAT under the reverse charging procedure if applicable.

Cancellation by the participant

The registration is binding for the participant when he/she registered on the InnoTivum web site, or when he/she or her/his company confirmed it by email.

Cancellation by the participant up to 90 days before the start date of the training event will be accepted. In this case the training fee will be reimbursed less a €100 cancellation fee.

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Cancellation by the participant up to 30 days before the start date of the training event will be accepted. In this case 50% of the training fee will be reimbursed less a €100 cancellation fee.

The participant is always entitled to nominate a substitute.

Cancellation by InnoTivum

InnoTivum reserves the right to cancel individual seminars if a minimum number of participants has not been reached.

The participants shall be notified in writing of the fact that the seminar has been cancelled not later than fourteen days prior to the respective seminar.

The participant shall be offered an alternative date within the next six months, calculated as of the cancelled seminar date. The participant can also choose to ask for a credit note and will receive a full reimbursement of the paid training fee.

InnoTivum is not responsible for any other consequential loss or damage following the cancellation.

Instructor

InnoTivum reserves the right to replace the announced instructor as long as the training objectives can be fulfilled.

Participation in the seminar

In principle, anybody may participate in the training events offered by InnoTivum subject to the maximum number of participants indicated for every seminar.

Due to organizational requirements and for reasons of quality assurance with respect to the training events InnoTivum shall specify the qualifications required of the participants for each seminar.

InnoTivum reserves the right to reject participants who do not meet the requirements. This reservation is in the interest of the other participants.

By offering training events InnoTivum does not submit itself to any obligation to contract. Thus, InnoTivum shall be entitled to reject a registration without stating any reasons.

Confidentiality, copyright matters

All presentations, handouts and documentation (including examples and materials) presented during the training events, irrespective of whether they were made available to the participant

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in printed or electronic form, are protected by copyright in favour of InnoTivum Hans-Bernd Kittlaus.

These documents and the information contained therein are made available to the participant of the training for his/her exclusive personal use on the occasion of or after the training course. The participant shall not be granted any exclusive rights to these documents and information either, in particular no title.

Any passing on, copying or dissemination – in whatsoever form – is not permitted and persons found doing so may be prosecuted.

Objective of the Training Event

InnoTivum shall be obliged to pass on such knowledge and skills within the scope of the training event it possesses regarding meeting the objectives of the training event.

However, InnoTivum shall owe no actual success and shall, in particular, not be liable for the fact that the participant (recipient of the service) will actually be able to implement the know-how provided.

Exam for certification

If an InnoTivum training is offered in combination with an exam for certification the certification agency conducting the exam is legally responsible for any issues related to the exam.

General provisions

The liability of InnoTivum for any and all claims of the participant shall – irrespective of their legal cause and basis – be restricted to actions of willful intent or gross negligence by InnoTivum.

InnoTivum shall not be liable for lost profit, lost savings, third-party claims for damages or other indirect damages or consequential damages nor for damage to recorded data.

Legal Venue

InnoTivum training events are delivered under German Law. All disputes arising associated with InnoTivum shall be sought to be solved amicably between the involved parties.

In any case the legal venue is Bonn, Germany.

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